

GUEST DIRECTORY

Welcome to the Best Western Premier Detroit Southfield

We are pleased, and appreciate, that you have chosen our hotel for your stay. Our staff is committed to making your visit more pleasant.

This guest directory contains information about the services offered by our hotel. Should you need information on something not listed, please contact the Front Desk.

Thank you for choosing to stay with us!

Check-In3:00 pm

Check-Out11:00 am

Please contact the Front Desk to schedule a later check-out time.

Telephone Information

Front Desk Dial 0
Guest rooms (floors 1-9) Dial 7 + Room Number
Guest rooms (floors 10-16) Dial Room Number
Local Calls (Free) Dial 9 + 1 + Phone Number
Emergency Services Dial 911 or 9+911

The Nomad GrillDial 79

Call our restaurant directly from your room to place a carry-out order.

Business Center

Located on the Lobby Level, next to the Front Desk.

Guest Laundry

Available at the Lobby Level near the Front Desk.

Dry Cleaning Service

Laundry Bags and Laundry forms are provided in your room closet. For same day service, please drop-off your bag at the Front Desk before 7am. Available Monday through Friday.

TV Channel Guide

Use your remote to navigate to channel 25 for the TV Guide Channel.

Fitness Room

Located on the 2nd floor. Hours of operation are from 6 am to 10 pm

Ice Machines

Located on floors: 3, 5, 7, 9, 11, and 15.

Vending Machines

Located on floors: 4, 6, 8, 10, 12, and 14.

Copy and Fax Services

Available at the Front Desk 24/7. Charges apply.

Cribs

Provided complimentary upon request on a first-come, first-serve basis.

Mail and Postage

Outgoing mail and incoming mail available at the Front Desk.

Smoking Policy

This hotel adheres to a 100% Smoke-Free policy. Smoking of any kind, including vaping, is strictly prohibited in all our guest rooms and public areas. A Cleaning Fee of up to \$500 will be assessed to any guest who does not adhere to this policy.

Privacy Signage

We have provided a "Do Not Disturb" sign in your room. Please use it to skip housekeeping service.

Forgot Something?

Items such as razors, shaving cream, toothpaste, toothbrushes, combs, and shower caps, are provided at the Front Desk.

Detroit Southfield

26555 Telegraph Rd, Southfield MI 48033 | P: (248) 358-7600 | F: (248) 358-7601

Wherever Life Takes You, Best Western Is There. ®

Lost & Found Dial o

Complementary Wi-Fi Service

Please see your key packet for internet login information. For Wi-Fi and Internet support, please contact our IT Team at 877-734-8025

Quiet Time

From 9:30 pm to 8:00 am we ask that you keep noise levels low as to provide consideration to other hotel guests. Excessive noise complaints may result in additional room charges and/or eviction from hotel.

In-Room Safe

A safe is provided to you at no cost to store your valuables during your stay. The hotel is not responsible under state law for any items not secured in the safe. The safe is in the room's closet.

Travelers with Disabilities

Our hotel is committed to providing accessible facilities for travelers with disabilities. If you encounter barriers during your stay, please contact the Front Desk

Pet Policy

Pets are not allowed in our hotel's rooms or public areas. We gladly accept Service Animals as defined by the Americans with Disability Act (ADA). Information available at ADA.gov.

Newspapers

Available in the lobby.

Carbon Monoxide Safety Tips



WARNING

Carbon Monoxide is a colorless, odorless, poisonous gas, and exposure can be fatal. Your room is equipped with a carbon monoxide detector.

Symptoms of carbon monoxide exposure may include¹

- Headache
- Fatigue
- Weakness
- Nausea
- Shortness of breath
- Confusion
- Vomiting
- Blurred Vision
- Dizziness
- Loss of muscle coordination
- Collapse
- Loss of consciousness

What to do if a carbon monoxide alarm is sounding or if you experience any symptoms of carbon monoxide exposure²

- Never ignore a carbon monoxide alarm that is sounding.
- Immediately move outside to fresh air.
- Advise the hotel front desk.
- Call 911, emergency services, or the fire department.
- Do a head count to check that all people in your party are accounted for.
- Do not reenter the premises until the emergency services responders have given you permission.

¹ Source of symptom list: Consumer Product Safety Commission & Mayo Clinic.

² Source of recommended responses to sounding alarm or symptoms: Consumer Product Safety Commission.